

Visa Giftcard Loading Fees

Visa prepaid giftcards often have a additional loading fee. POS can't automatically add the loading fee for variable price giftcars (yet) so it's upto the checkout operator to add this fee as a separate product to the transaction. The steps below will show you how to create the product and also how to configure a reminder for the checkout staff.

Create the Fee Product

1. Open Product Maintenance
2. Click on the Create button
3. Fill in the Description, Department/ Sub Department, Active Status, GST and Sell Price.

There are a few ways to sell the product.

Flipchart: Add the product to a flipchart for the checkout staff

Create New Item type it in

Description: Giftcard Loading Fee Keep description

Barcode: Active

Scale PLU:

Categorisation

Parent: (None)

Price Group: (None)

Department: GROC NO SCAN

Sub Department:

Minor Department:

Lesser Department:

Pricing

Supplier:

Direct code: Cost GST: 0% tax

Carton Quantity: 1 Minimum Quantity: 1

Carton Cost: \$ 7.9500 Unit Cost: \$ 7.9500

Override host cost

Sell Ex: \$ 0 Gross Profit: 0 %

Override host sell

GST: 0% tax

Sales mode: Sold By Each

Inventory

Base units: 1 #

Allow Auto Order

Inventory Tracking: Start

On Hand: 0 On Order: 0

These values should be in units, not cartons

Facings

Unit Kind: Exclusion

Country of Origin: Not specified

Percent Australian Content: 0 %

Other Origin Text:

Setup Popup Message Reminder

1. Open POS Update > Popup Messages
2. Click the Add button to add a new message
3. Fill in the Details, an example is below and click Save
4. Go to the Products Page
5. Change the Event Type to "Show popup when product added"
6. Click the Add Selection
7. Search for Visa and add all Visa variable products

Here is an example of the text you can use:

“

Don't forget to the Giftcard Loading Fee

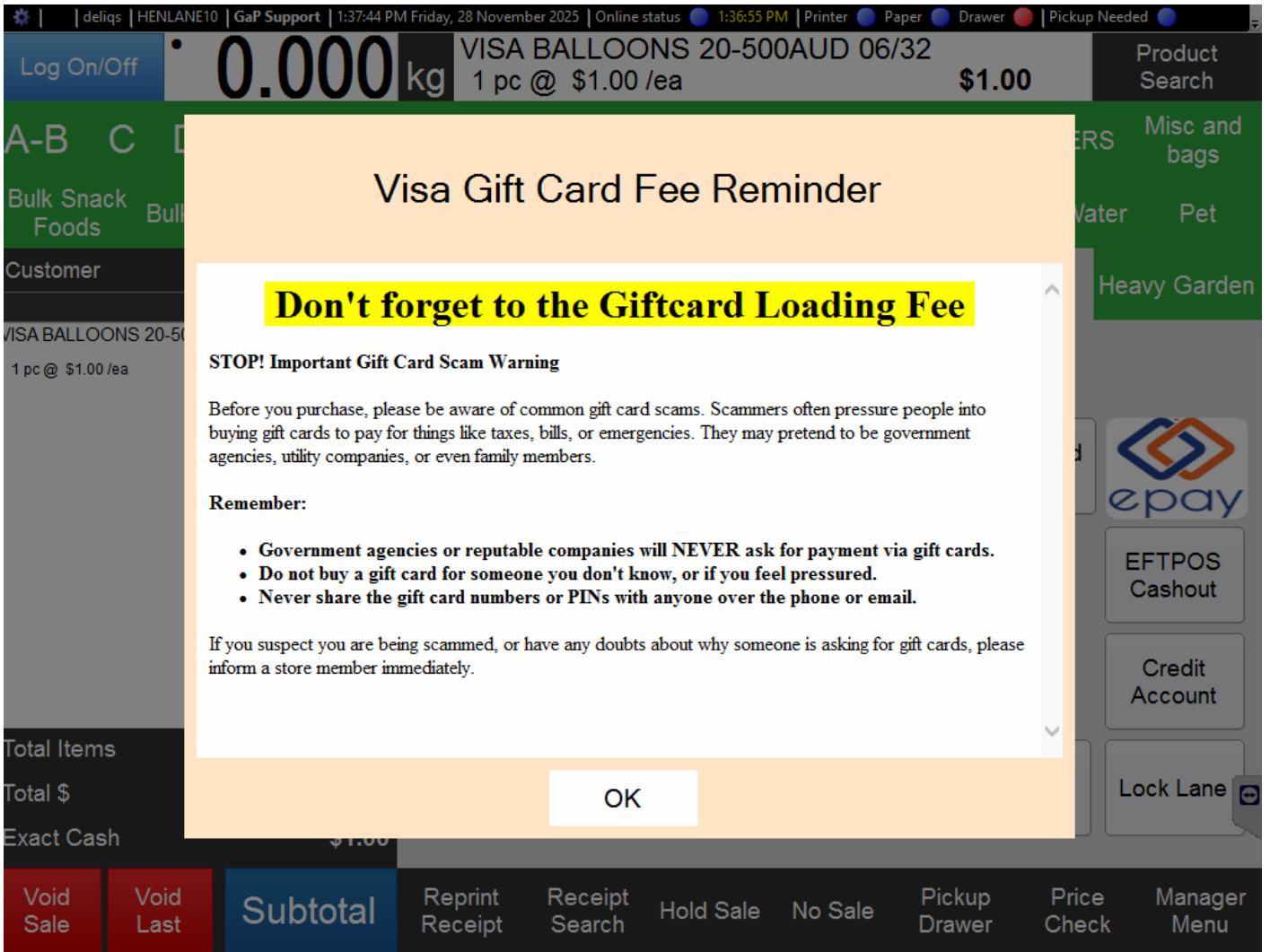
STOP! Important Gift Card Scam Warning

Before you purchase, please be aware of common gift card scams. Scammers often pressure people into buying gift cards to pay for things like taxes, bills, or emergencies. They may pretend to be government agencies, utility companies, or even family members.

Remember:

- **Government agencies or reputable companies will NEVER ask for payment via gift cards.**
- **Do not buy a gift card for someone you don't know, or if you feel pressured.**
- **Never share the gift card numbers or PINs with anyone over the phone or email.**

If you suspect you are being scammed, or have any doubts about why someone is asking for gift cards, please inform a store member immediately.



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